

Victim-survivors are at the centre of what we do

We focus on your needs and respect what you choose.

We are here to:

- provide coordinated, collaborative support
- answer your questions
- talk about what happened to you
- discuss your options
- connect you to the right people.

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We commit to being culturally inclusive and respectful in our working relationships with all people.

We acknowledge Aboriginal people as the traditional owners of this Land and respect their culture and identity which has been bound up with the Land, Sea, Waterways and Sky for generations. We pay our respect to Elders past and present.

Getting support at Arch

To get support at Arch:

- contact one of the Arch service providers
- use the online enquiry form
- visit Arch
 - › Level 1, 102-104 Cameron Street, Launceston
 - › Level 2, 54 Victoria Street, Hobart.

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Opening hours

Arch is open 9am – 5pm weekdays (except on public holidays).

Support for sexual harm is available outside of these hours.

For more information

Scan the QR code to visit the Arch website



arch.tas.gov.au



Information and coordinated support for people affected by sexual harm



Are you affected by sexual harm?

Do you want information and support?

Contact a service provider at Arch.

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Arch is a safe place to go.

Counsellors, support workers and police investigators work together at Arch to provide coordinated and collaborative support in a trauma-sensitive way.

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We will listen to you and believe what you tell us. We will respect and support you.

Who is Arch for?

Arch is for anyone affected by sexual harm who is likely to be engaging with two or more service providers at Arch.

We welcome people of any age, gender identity and sexual orientation, from all communities and backgrounds.

You can bring a support person with you to Arch.

Known perpetrators or people suspected of causing sexual harm don't come to Arch. Talk to us if you are worried about this.

If Arch isn't right for you, ask for our help to connect you with service providers outside of Arch.



Service providers at Arch

We are here to help:

- **Laurel House** (at northern Arch)
03 6334 2740
- **Sexual Assault Support Service** (at southern Arch)
03 6231 0044
- **Tasmania Police**
131 444
- **Family Violence Counselling and Support Service**
1800 608 122
- **Strong Families Safe Kids Advice and Referral Line**
1800 000 123
- **Child Safety Service**
1300 737 639

We specialise in supporting people affected by sexual harm.

Services are free.

Other contacts

Tasmanian Sexual Assault Support Line
1800 697 877

In an **emergency call 000**